

Tuesday 13 May 2025

10:00 – 15:30

#OpsLeads

Goodenough College, Mecklenburgh Square, Bloomsbury, London, WC1N 2AB

## Agenda

10:00 – 10:30

### 1. Registration

Refreshments and snacks will be available

10:30 – 10:50

### 2. Welcome, introduction and ice breaker

Lucy Davies, Chief Operating Officer, East and North Hertfordshire NHS Trust

10:50 – 11:35

### 3. From Director of Ops to Chief Executive

Unlock some of the 'secrets' of Bas's leadership journey, highlighting the transition to chief executive, invaluable lessons learned, and the power of mentorship and networks, with a chance to get relevant and meaningful inspiration to support your career journey.

Basirat Sadiq, Chief Executive Officer and Place Based Leader, Homerton Healthcare NHS Foundation Trust

11:35 – 11.55

### 4. Short break with refreshments

11:55 – 12.50

### 5. Using health literacy tools to reduce inequalities

Poor communication with patients can impact how patients access and engage with services. With national reading ages averaging at around 9-11 years, this session will highlight the benefits of improving health literacy for reducing use of services and improving patient outcomes, sharing

learnings from a new NHS Providers resource. NHS England will join us to set out the importance of tackling health literacy and we'll hear from Project Health Resilience who will present on work they've undertaken in this area. The session will be followed by opportunity for breakout discussion.

Rachael McKeown, Policy Advisor (Health Inequalities), NHS Providers

Ranjit Senghera, Healthcare Inequalities Senior Professional Advisor, NHS England

Dr Aidan Cross, Public Health Registrar, Royal Free London NHS Foundation Trust

**12.50 – 13:35**

## **6. Lunch and networking**

An opportunity to network with peers as well as colleagues from The Surgical Consortium.

**13:35 – 14:15**

## **7. Choose your flight path!**

An incredible opportunity to hear from distinguished leading speaker, Mandy Hickson, who will share her remarkable journey of 30 years in aviation, including being one of the first female fast jet pilots in the Royal Air Force.

In this session, she will draw parallels to the NHS, focusing on decision-making under pressure and the crucial role of leadership.

Mandy Hickson, Former Royal Air Force Fast-Jet Pilot

**14:15 – 15:00**

## **8. Strategic policy update**

A presentation from NHS Providers on strategic policy issues and developments, sharing analysis on what these may mean for the provider sector. This will be followed by Q&A and discussion.

Isabel Lawicka, Director of Policy and Strategy, NHS Providers

15:00 – 15:05

## 9. Closing comments

Lucy Davies

15:05 – 15:30

## 10. Networking

An opportunity for members to take advantage of this extended time to connect with peers, share insights, and build valuable connections. Refreshments will also be available.